

35 Oaklands  
Somerford Road  
Cirencester  
Gloucestershire  
GL7 1FA

Tel: 01285 640895

17 May 2006

Midland Flat Roofing (Western) Ltd  
199 Linden Road  
Gloucester  
GL1 5DU

Dear Graham

**Re: 2 Hereward Rd, Cirencester**

On behalf of my brother and I can I thank you and your team for the speedy and efficient way in which you undertook the replacement roof at our parent's house. As elderly people, our parents were naturally worried about the works and the impact it would have on their day to day living but Steve and the guys were thoughtful and considerate throughout and must be congratulated. The finished work has fully met our expectations and has made a real improvement to our parent's home and quality of their life.

There are two items of remedial work that we would ask be addressed:

- o The rainwater gutter has not been laid to fall and dips in the middle
- o There are two roof tiles to the right of the roof light (when viewed from ground level) that need to be seated correctly

Would you please contact my parent's (tel: 01285 644637) to arrange a convenient time for these works to be undertaken.

As discussed by telephone, I would be pleased if you would send your invoice for the works made out to myself at 35 Oaklands as above.

Yours sincerely



Ian Stroud